

## Report of the Convener

### Adult Services Scrutiny Performance Panel – 2 May 2023

#### Adult Services Scrutiny Review of the Year 2022-23

<b>Purpose:</b>	As the municipal year ends, it is good practice to reflect on the Panel's work, experience, and effectiveness over the past year.
<b>Content:</b>	Summary of the Year's work 2022-23.
<b>Councillors are being asked to:</b>	<ul style="list-style-type: none"><li>• Reflect on the past year's work</li><li>• Share ideas to improve the effectiveness of Adult Services Scrutiny.</li></ul>
<b>Lead Councillor:</b>	Susan Jones, Convener Adult Services Scrutiny Performance Panel
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#### 1.0 Background

1.1 As this is the final meeting of this municipal year, the Panel is invited to reflect on this year's scrutiny work, experience and effectiveness. Any ideas that will improve the effectiveness of the scrutiny of Adult Services, and scrutiny generally, are welcome.

1.2 Some of the questions the Panel may want to consider:

- What went well?
- What, if anything, could be done better?
- Has the Panel's work focused on the right things?
- What have we learnt that will help us to improve and develop future scrutiny?

1.3 To aid Panel Members, a summary of the year's work has been included at 3.0.

#### 2.0 Overview

2.1 The purpose of the Panel is to provide ongoing challenge to Adult Services performance, to ensure that as the Service is undergoing major change, performance is maintained and that further improvements are made across all areas of the Service.

- 2.2 Possible lines of enquiry - To regularly review performance in Adult Services including asking questions about performance and improvement, focusing on outcomes, provision and leadership. To look at relevant data, commissioning reviews and anything that impacts on Adult Services in Swansea.
- 2.3 The Panel has a core membership of 8 councillors and 1 co-optee. Overall Councillor attendance at the Panel for the year has been 79% to end of April 2023.
- 2.4 In accordance with the agreed Scrutiny Work Programme, the Panel has met every six weeks. During the 2022/23 municipal year, there have been 5 Panel meetings and 1 Joint Social Services Panel meeting. Meeting discussions have regularly been reported on by the local press, indicating the Panel has been focussed on issues of public interest.
- 2.5 The Panel has written to relevant Cabinet Members, to convey its views including suggested action, arising from meeting discussions. Letters, and responses where requested, were reported back to the Panel for comments and discussion as necessary.

### 3.0 Adult Services Work Programme 2022-23

Date	Items Discussed
27 September 2022	<ol style="list-style-type: none"> <li>1. Role of the Adult Services Scrutiny Performance Panel</li> <li>2. Overview of Adult Services in Swansea (including key priorities and challenges, and Performance Monitoring Report)</li> <li>3. Draft Work Programme 2022-23</li> </ol>
8 November 2022	<ol style="list-style-type: none"> <li>1. Actions following WAO Report (April 2022) – Direct Payments for Adult Social Care</li> <li>2. Briefing on Recent CIW Inspection Reports</li> <li>3. Director of Social Services Annual Report 2021/22</li> </ol>
31 January 2023	<ol style="list-style-type: none"> <li>1. Performance Monitoring</li> <li>2. Update on Adult Services Transformation Programme</li> <li>3. Options Appraisal for Assistive Technology and Community Alarms</li> </ol>
13 February 2023 Joint Social Services Meeting	Draft Budget Proposals for Adult Services / Child and Family Services
21 March 2023	<ol style="list-style-type: none"> <li>1. Update on West Glamorgan Transformation Programme (including relationship between Health and Social Care and the rebalancing agenda, and partnership elements of Health Board Plans for Change)</li> <li>2. Performance Monitoring</li> <li>3. Local Area Coordination Update</li> </ol>

	4. Briefing on Annual Review of Charges (Social Services) 2021/22
2 May 2023	<ol style="list-style-type: none"> <li>1. Adult Services Complaints Annual Report 2021/22</li> <li>2. Update on how Council's policy commitments translate to Adult Services</li> <li>3. Commissioning Reviews Progress Update</li> <li>4. End of Year Review</li> </ol>

#### **4.0 The Future Work Programme**

- 4.1 The future work programme will be discussed at the first Adult Services Scrutiny Performance Panel in the new municipal year.